Frequently Asked Questions

How much does it cost to take part in this Conference?
The HBK Virtual Product Physics Conference is free to attend.

What are the dates of the conference?
The HBK Virtual Product Physics Conference will take place from June 1st – 3rd June 2021.

How do I log in on the day of the event?
You can use the email address to log in which you used during the registration.

Where will the event be held?
This is an online event. You do not have to travel to any specific location. You can participate anywhere that you have internet access. The event is accessible from desktop, mobile, and tablet devices.

What is the difference between live and recorded presentations?
During those live presentations, you can take part in a 15-minute Q&A with the presenters. You are also able to ask questions to those presenters that have recorded their presentations. Simply do this by accessing the "Guest Speaker" booth within the Exhibition Hall up to 1 hour after their recorded presentation has been shown on the agenda.

Will I be able to take away any documents or files from the event?
Yes. Like any physical event, we will have a delegate bag for you! You can add any documents available to the virtual brief case in your account and then email them to yourself or share items with colleagues and friends by simply entering their email address.

Do I need to download or install any software to be able to attend this event?
No. You do not need to download or install any software to participate in our conference. You only need to have access to the internet.

Who do I contact if I have troubleshooting issues on the day of the event?
Send an email to hbkproductphysics@getvfairs.io for any technical assistance.

Where can I find assistance within the platform?
Please enter the Info Desk chat within the Networking tab. A HBK representative will be able to offer assistance here.

How long will the on-demand content be available online after the event concludes?

The on-demand content will be hosted for 90 days following the event.